

## S E R V I C E N O T E

SUPERSEDES: None

**8596EM Spectrum Analyzer**

Serial Numbers: 0000A00000 / 9999Z99999

**EPROM Firmware Upgrade****Duplicate Service Notes:**

8591EM-05,  
 8593EM-05,  
 8594EM-05,  
 8595EM-05,  
 8596EM-05

**To Be Performed By:** Agilent-Qualified Personnel**Parts Required:**

P/N	Description
08591-60103	Firmware Kit

**Situation:**

Replacement firmware corrects problem of losing Calibration Data after a System Error.

**Solution/Action:**

At the customer's request or when returned to the CSC for repair or calibration, if the firmware revision date is not Rev 96.07.09 then order kit 08591-60103. Also order new Reference Manual, 5962-5084 if replacing firmware version Rev 94.02.02.

DATE: October 1996

## ADMINISTRATIVE INFORMATION

SERVICE NOTE CLASSIFICATION:					
<b>MODIFICATION RECOMMENDED</b>					
ACTION CATEGORY:	<input type="checkbox"/> IMMEDIATELY <input type="checkbox"/> ON SPECIFIED FAILURE <input checked="" type="checkbox"/> AGREEABLE TIME	STANDARDS:	Labor 0.5 Hour		
LOCATION CATEGORY:	<input type="checkbox"/> CUSTOMER INSTALLABLE <input type="checkbox"/> ON-SITE <input checked="" type="checkbox"/> SERVICE CENTER	SERVICE INVENTORY:	<input type="checkbox"/> RETURN <input checked="" type="checkbox"/> SCRAP <input type="checkbox"/> SEE TEXT	USED PARTS:	<input type="checkbox"/> RETURN <input checked="" type="checkbox"/> SCRAP <input type="checkbox"/> SEE TEXT
AVAILABILITY:	PRODUCT'S SUPPORT LIFE		AGILENT RESPONSIBLE UNTIL: October 1997		
AUTHOR: TMR	ENTITY: 5340	ADDITIONAL INFORMATION:			